



Special Edition

Fall 2009 Training Series

The QA Program team is pleased to announce a series of on-line training sessions that will be made available during the months of October through December 2009. The training sessions will provide you with several different options to choose from, based on your level of experience and familiarity with the QA Program. We will hold training sessions using Microsoft Live Meeting and post tapings of each Live Meeting session. This will allow for access 24/7 on the QA web site. We will offer the following sessions:

- **FSA Assessments Training for 2009-10**—Learn how to navigate the FSA Assessment web site, identify assessment activities to help in compliance efforts, and review the FSA Assessment requirements for 2009-10. *October 2009.*
- **ISIR Analysis Tool: A Primer for Beginners** — Learn the basic functions and navigate through the ISIR Analysis Tool. Learn how to run standard reports and interpret the data. Review the schedule of QA Program requirements for the 2009-10 cycle. *November 2009.*
- **ISIR Analysis Tool: — Creating User Specified Fields to Track Institutional Verification Criteria** — Learn how to create user specified fields and user specified data files to assist your office in analyzing the effectiveness of institutional verification criteria. This session is geared for intermediate users who have mastered running standard reports. *November 2009.*
- **Interpreting Institutional Profiles, Analyzing the Effectiveness and Efficacy of Institutional Verification, and Review of QA Program-Wide Results from 2008-09** — Learn how to understand the data presented in your institutional profile for 2008-09. Review the analytic template available through a shared report that assesses the effectiveness of your institution's verification selection criteria, and review program-wide findings for 2008-09, including the results from the QA Customer Satisfaction Survey. *December 2009.*

We will send out information with specific dates and how you can register for the training sessions via the QA listserv shortly. If you have any questions, please contact your QA Regional Representative. We look forward to working with you and your staff in the upcoming months.